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- LasCalas Resort & Luxury Estate
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HOUSE RULES

CHECK-IN / CHECK-OUT

- ✓ Check-in : 1:00 PM
- ✓ Check-out : 11:00 AM
- ✓ Early Check-in/Late Check-out Time is strictly subject to availability and certain charges may apply.

QUIET HOURS

- ✓ Quiet hours are from 10:00 PM to 8:00 AM
- ✓ Please be considerate of the guests during these times

PETS

- ✓ All pets are welcome but only in designated pet-friendly villas
- ✓ If these villas booked, pets cannot be accommodated
- ✓ A cleaning fee of PHP 5,000.00 (USD 100.00) will be charged if a pet has an accident in the villa

DINING AND ROOM SERVICE

- ✓ All meals and dining requirements need to be arranged prior to your visit.
- ✓ No cooking is allowed in the villas unless a kitchen is available in your villa.
- ✓ No meat and similar items may be stored inside your courtesy refrigerators. A refrigerator decontamination fee of PHP 5,000.00 (USD 100.00) will be charged.

SMOKING

- ✓ Smoking is not permitted inside the villas and any enclosed spaces.
- ✓ A smoking decontamination fee of PHP 5,000.00 (USD 100.00) will be charged.
- ✓ Clearly marked designated smoking area are available.
- ✓ Irresponsible disposal of cigarette butts will result in removal and permanent ban from the resort.

Damage and Loss

- ✓ Guests are responsible for any damage or loss caused to the property.
- ✓ Charges may apply for any damages or loss incurred.

AMENITIES

- ✓ Free-to-use amenities are available on a first-come, first-served basis.
- ✓ Paid amenities are available by appointment.
- ✓ Please follow the queue process for free amenities.
- ✓ Please watch and review all instructional videos related to the amenities that are made available.
- ✓ Please respect marshals and staff assigned to these amenities. They are there to keep you safe.
- ✓ Please sign the necessary waivers when using any of the resort's amenities.

SAFETY AND SECURITY

- ✓ Internal Security Officers, security cameras and security lights are posted around the property.
- ✓ Please ensure that all doors and windows are locked when leaving the villa and glamping tents.
- ✓ Report any suspicious activity to the front desk immediately.
- ✓ Safety deposit boxes are available from the front desk.
- ✓ Any aggression shown towards fellow guests will result in removal, permanent ban from the resort and reported to the relevant authority.

RESPECT FOR NATURAL AND WASTE MANAGEMENT

- ✓ Please respect the natural environment and wildlife.
- ✓ Do not litter or disturb the flora and fauna.
- ✓ Please dispose of your waste in the receptacles provided.
- ✓ Irresponsible disposal of litter, harm, or destruction of the environment and wildlife will result in removal, permanent ban from the resort to the relevant authority.

EMERGENCY PROCEDURES

- ✓ In case of an emergency, please follow the resort's emergency procedures.
- ✓ Contact the front desk for any assistance.

EMERGENCY NUMBERS

Administrator On Duty : +63917-5038-384 or +63906-0032-196
Dasol Police Department : (075) 560-2154
Dasol Fire Department : +63917-1858-611 or +63910-2515-212
Dasol Community Hospital : +63949-0860-009 or +63917-3020-241
Osmena Barangay : +63946-8201-030

